F.Y.I.

from the Policy Unit
FYI-207
Date: January 25, 2019

SUBJECT: New Bond of Indemnity (BOI) Documents and Updates to BOI Standard Operating Procedures (SOP)

Please contact the Policy Unit if you have any questions regarding these or any other changes at
DCSS POLICYQUESTIONS@azdes.gov or call 602-771-8127

The Policy Unit is pleased to announce the addition of English and Spanish versions of the BOI Letter (FCSE0001F0711/S0711) and the BOI Form (FCSE0001F0712/S0712) to Eloquence. These documents are used when child support checks are reported lost or stolen by a custodial or noncustodial parent and must be re-issued.

Because the BOI letter and form were not previously in Eloquence, the BOI SOP has been updated to include the Eloquence document generation process.